



SERVICE TERMINATION REQUEST FORM

Dear Customer,

To secure your interest, termination requests will ONLY be processed with authorized signature as well as company chop (if applicable). Please fill in the required information below. We will process your request as soon as possible. We are honored to have been chosen as your web hosting partner. Your opinions are to the core of our service enhancement. Hence, it will be greatly appreciated if you could indicate your ratings of UDomain's services.

We look forward to serving you again in future.

Yours sincerely,
Customer Service Department
UDomain Web Hosting Company Ltd.

Contact Information

Company Name: _____
Domain Name: _____
Contact Person: _____ Contact Telephone No: _____
Request Terminate Service: ☐ all services ☐ hosting only ☐ domain registration only
☐ Others (please specify) _____
Effective Termination Date Requested: _____

If domain login information in UDomain.COM is required, please select:

- ☐ New UDomain.COM user account.
Please provide email address for Profile contact: _____
☐ My Existing UDomain.COM account with username: _____

Reason(s) for service termination (you can tick more than once):

- ☐ Project ended
☐ Business closed
☐ Using own server
☐ Having budget concern
☐ Dissatisfaction with service/product features
☐ Dissatisfaction with technical support/customer service
☐ Dissatisfaction with server stability
☐ Using web hosting service provided by other hosting company (please specify) _____
☐ Others (please specify) _____

Your Ratings of UDomain's Services

	Excellent 非常好	Good 良好	Average 一般	Poor 頗差	Bad 非常差
Service features 服務組合及功能	☐	☐	☐	☐	☐
Price level 價格水平	☐	☐	☐	☐	☐
Customer service 客戶服務	☐	☐	☐	☐	☐
Technical support 技術支援	☐	☐	☐	☐	☐
Web Server stability 網頁伺服器穩定性	☐	☐	☐	☐	☐
Mail Server stability 電郵伺服器穩定性	☐	☐	☐	☐	☐
Overall 整體評分	☐	☐	☐	☐	☐
Other comments	_____				

Name: _____
Position: _____
Date: _____

Authorized Signature and Company Chop

Office Use Only

Effective Termination Date: _____
Service: _____

Domain Info Sent at _____
RT at _____ EX at _____